



November 14, 2011

ePoint Business Cash Management / ePoint Business Remote Deposit Capture

SUPPORTED OPERATING SYSTEMS AND BROWSERS

Operating Systems/Browsers

Supported operating systems include multiple versions of Microsoft Windows and Apple Macintosh OS X. Supported browsers include multiple versions of Microsoft Internet Explorer, Apple Safari, and Mozilla Firefox. Supported browser versions vary by operating system and processor architecture.

Microsoft Windows

Operating System	Version	Processor Architecture	Browser
Windows XP	Professional	32-Bit	Internet Explorer 8, 32-bit Firefox 5.x, 32-bit* Firefox 6.x, 32-bit*
Windows Vista	Business	32-Bit	Internet Explorer 8, 32-bit Internet Explorer 9, 32-bit Firefox 5.x, 32-bit* Firefox 6.x, 32-bit*
		64-Bit*	Internet Explorer 8, 32-bit Internet Explorer 8, 64-bit* Internet Explorer 9, 32-bit Internet Explorer 9, 64-bit* Firefox 5.x, 32-bit* Firefox 6.x, 32-bit*
Windows 7	Professional	32-Bit	Internet Explorer 8, 32-bit Internet Explorer 9, 32-bit Firefox 5.x, 32-bit* Firefox 6.x, 32-bit*
		64-Bit*	Internet Explorer 8, 32-bit Internet Explorer 8, 64-bit* Internet Explorer 9, 32-bit Internet Explorer 9, 64-bit* Firefox 5.x, 32-bit* Firefox 6.x, 32-bit*

*** Notes:** 64-bit Windows versions are supported for Remote Deposit Capture only if customer has been upgraded to the updated IQA and CAR/LAR component.

64-bit Internet Explorer versions are supported on 64-bit Windows versions for all modules and features except Remote Deposit Capture. The ActiveX control for Remote Deposit Capture is a 32-bit application that functions properly only with a 32-bit version of Internet Explorer (the default version).

The Remote Deposit Capture module is not supported on Firefox.

Apple Macintosh OS X

Operating System	Version	Processor Architecture	Browser
v10.6 ("Snow Leopard")	n/a	n/a	Safari 4.04 or 5.01 Firefox 5.x, 32-bit* Firefox 6.x, 32-bit*

Note: The Remote Deposit Capture module is not supported on Macintosh.

Other Requirements and Recommendations

Item	Required	Recommended
Browser Features	The following browser features <u>must</u> be enabled: <ul style="list-style-type: none"> • Pop-up windows • Session cookies • JavaScript Additionally, if you are using Internet Explorer, the site should be added to your browser's Trusted Sites list, and your security settings should be set to require prompting when downloading files.	
Additional Installations	It may be helpful to have the latest Java Runtime Environment ("Java") installed on your machine. Download and install it from www.java.com .	
Adobe Reader	7.0, with all Adobe-required updates installed	The most recent version of the Reader plug-in, up to v9.x
	For Safari users, the most recent version of the Reader plug-in is required. (v9.3.4 or more recent)	
Adobe Flash Player / Adobe Shockwave Player	For RSA Authentication users, the most recent versions of the Flash and Shockwave Player plug-ins are recommended.	
Encryption (included in browser)	128-bit encryption	
Screen Resolution	800x600 pixels For Remote Deposit Capture, resolution must be at least 1024x768 pixels.	1024x768 pixels For Remote Deposit Capture, 1280 x1024 resolution is recommended.
ISP Connection	56.6 Kbps	DSL or higher

For **Remote Deposit Capture** check scanning computers, the following requirements also apply:

Item	Required	Recommended
Operating System	Microsoft Windows, any supported version	
Web Browser	Internet Explorer, any supported 32-bit* version	
ISP Connection	Broadband	
Memory	Meets operating system requirements and is at least ...	
	512 MB	1 GB
Processor	Intel Pentium IV – 1 GHz minimum	

Other Requirements/Recommendations

Item	Required	Recommended
Browser Settings	The following features <u>must</u> be enabled: <ul style="list-style-type: none">• Pop-up windows• Session cookies• JavaScript Additionally, the site should be added to your browser's Trusted Sites list, and your security settings should be set to require prompting when downloading files.	
Encryption (included in browser)	128-bit encryption	
Screen Resolution	800x600 pixels	1024x768 pixels
ISP Connection	56.6 Kbps	DSL or higher

Questions or Additional Support

If you have questions or require additional support, please contact a Treasury Management Support at 972-801-5855.